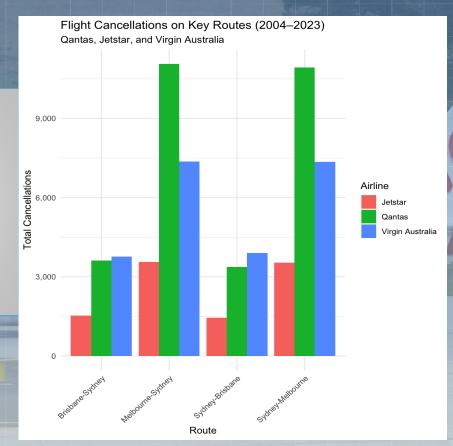


AUSTRALIAN FLIGHTS 2004-2023 57.4% **FLIGHTS OPERATED BY QANTAS GROUP** Data found: Australian Government On-Time Performance (OTP) database (2004-2023).

QANTAS

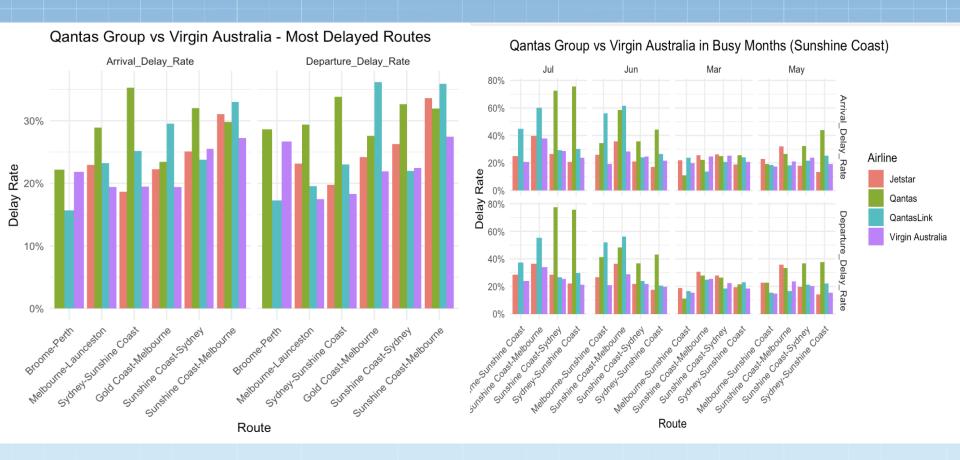
QANTAS MAIN COMPETITOR IS VIRGIN AUSTRALIA

IN MOST POPULAR ROUTES
SUCH AS MELBOURNE-SYDNEY,
QANTAS IS BEHIND VIRGIN
AUSTRALIA AIRLINES.

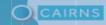




RISING PRESSURE FROM VIRGIN AUSTRALIA IN REGIONAL MARKETS



WHY SUNSHINE COAST? AND WHAT WE SHOULD DO?



A KEY REGIONAL HUB WITH GROWING DEMAND AND INVESTMENT VIA MASTER PLAN 2040.

- PRIORITISE PERFORMANCE IMPROVEMENT ON SUNSHINE COAST ROUTES, ESPECIALLY DURING BUSY MONTHS
- USE JETSTAR AND QANTASLINK TO BOLSTER REGIONAL PRESENCE WHILE MAINTAINING QANTAS' BRAND PROMISE OF Reliability.
- LEVERAGE 2040 AIRPORT EXPANSION TO SCALE MARKET SHARE AND IMPROVE PUNCTUALITY WHERE VIRGIN AUSTRALIA IS CURRENTLY AHEAD.

WE ALREADY INITIATED A 5 YEAR DEAL WITH BROOME IN LIGHT OF THEIR OWN 2040 PLAN FOR AIRPORT RECONSTRUCTION PHASE AND EXPANSION. (AIRPORT, *Broome International Airport and Qantas sign 5-year agreement* 2025)









MELBOURNE







CURRENT LIMITATIONS

- SOME LOW-VOLUME OR NEW ROUTES MAY SKEW DELAY AND CANCELLATION RATES
- MONTHLY AGGREGATION HIDES DAY-LEVEL ANOMALIES (WEATHER, MECHANICAL ISSUES)
- CANCELLATION DATA MAY NOT REFLECT MERGED OPERATIONS
- LACK OF PASSENGER LOAD DATA
- NO CUSTOMER SATISFACTION METRICS
- COVID-ERA FLIGHT DATA DISRUPTIONS AND LIMITED DATA ONLY UP TO SOME OF 2023

